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**MEDICAL TEACHING INSTITUTION (MTI)
MARDAN MEDICAL COMPLEX MARDAN**

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**MAINTENANCE & SUPPORT SERVICE LEVEL AGREEMENT (SLA)
For DATA CENTER & ALLIED EQUIPMENT
BID EVALUATION REPORT - TECHNICAL**

Dated: 18-02-2025

S#	Firm Name	Relevant Experience (Provision of SLA)	Data Center Deployment	Certified Engineers in Relevant Field (Human Resource)	ISO CERT. / TEACHING HOSPITAL EXP.	FINANCIAL TURNOVER	Total
		<ul style="list-style-type: none"> ➤ Providing / Provision of the Service Level Agreement for 5 or more Data Center / IT Support Solutions (20 marks) ➤ Providing / provision of the Service Level Agreement for 3 or more Data Center / IT Support Solutions. (10 marks) ➤ Providing / provision of the Service Level Agreement for at least 02 years. (05 marks) 	<ul style="list-style-type: none"> ➤ Deployed 5 or more Data Center Solutions. (20 marks) ➤ Deployed 3 or more Data Center solutions. (10 marks) ➤ Deployed at least 2 Data Center solutions (05 marks) 	<ul style="list-style-type: none"> ➤ Minimum 2 x Certified Data Center Professionals, 1 x Project Management Professional (PMP), 2 each x Huawei Certified Network & Storage Engineers (20 marks) ➤ Minimum 1 x Certified Data Center Professional, 1 x PMP, 1 each x Huawei Certified Network & Storage Engineers (10 marks) ➤ Minimum 1 x Certified Data Center Professionals, 1 each x Huawei Certified Network & Storage Engineers (05 marks) 	<ul style="list-style-type: none"> ➤ Valid ISO Certificate 9000, 20000, 27000 certifications ➤ Teaching / Research level institution Experience ➤ Head office / Sub-office < 200 KM range (04 marks) ➤ OR ➤ Head office / sub-office > 200 KM range 	<ul style="list-style-type: none"> Minimum Average Annual turnover for the last three years' in ➤ 300 Million (PKR) (20 marks) ➤ 200 Million (PKR) (10 marks) ➤ 200 Million (PKR) (05 marks) 	
1.	M/s Techaccess Pakistan	10	20	10	20	20	80
2.	M/s CMC	20	20	20	20	20	100
3.	M/s SBS	10	20	05	20	20	75

Waheed Ikram
(Member)

Hameed Zeb
(Member)

Mohsin Ali Khan
(Member Technical)

Muhammad Khalid
Manager Procurement
Member / Secretary

Muhammad Sheraz
CHAIRMAN

Approved By: _____

**Hospital Director
MTI MMC Mardan**